

Terms and Conditions

1. Agreement Overview These terms and conditions (the "Agreement") govern the services provided by Affordable Home Repair, Inc., a home repairs service provider. By engaging our services, you agree to be bound by these terms. Please read them carefully.

2. Services Provided We offer a variety of home repair services, including but not limited to:

- Plumbing
- Electrical work
- Painting
- Flooring (LVP/Carpet)
- Carpentry
- General home repairs

Specific services will be detailed in the service agreement, which will be provided prior to the start of any project.

3. Pricing and Payment

- All pricing is subject to change based on the scope of the work and any unforeseen complications.
- A written estimate or quote will be provided before the start of work.
- Payments are due as per the payment schedule outlined in the agreement (e.g., deposit upon signing, balance upon completion).
- Accepted forms of payment include [list methods, e.g., credit card, bank transfer, checks].
- Late payments may be subject to additional fees.

4. Scheduling and Cancellations

- All appointments are scheduled in advance. You agree to be available at the agreed-upon time.
- If you need to reschedule or cancel, please provide at least 48 hours notice. A cancellation fee may apply if notice is not provided.

- We reserve the right to reschedule or cancel appointments due to unforeseen circumstances or emergencies.

5. Materials and Equipment

- We provide the materials and equipment necessary for completing the repair work unless otherwise agreed upon.
- If the customer supplies materials, we are not responsible for defects or issues arising from their use.

6. Workmanship Guarantee

- We guarantee our workmanship for 12 months. If any work is found to be defective due to our error, we will make the necessary repairs at no additional charge within the warranty period.
- Our guarantee does not cover damage resulting from misuse, external factors, or wear and tear.

7. Customer Responsibilities

- The customer is responsible for providing clear access to the work area and ensuring that the work area is safe.
- The customer must inform us of any special conditions, restrictions, or potential hazards before work begins (e.g., allergies, structural issues).

8. Insurance and Liability

- Affordable Home Repair, Inc. holds valid insurance for public liability and worker's compensation.
- We are not liable for any damage caused by pre-existing conditions that were not disclosed by the customer prior to the start of work.
- You are responsible for securing valuable items and personal property in the work area.

9. Permits and Approvals

- It is the customer's responsibility to obtain any necessary permits or approvals required by local authorities for the work to be completed.
- If we are required to obtain permits, we will inform you in advance, and additional fees may apply.

10. Dispute Resolution In the event of a dispute, both parties agree to resolve the issue through [mediation, arbitration, etc.], before pursuing any legal action.

11. Changes to Terms and Conditions We reserve the right to modify these terms at any time. Any changes will be communicated to the customer in writing.

12. Termination of Agreement Either party may terminate the agreement if the other party breaches any significant terms of this Agreement. Termination must be done in writing, and any outstanding payments will be due.

13. Governing Law This Agreement shall be governed by and construed in accordance with the laws of North Carolina.